

Workshop on Supply Chain & Logistics Management for Hospital Managers

June 23 –27, 2025, 1st Run: Lagos & Port Harcourt October 20 – 24, 2025, 2nd Run: Lagos & Abuja For Tutor -Led Class: 9am – 4:30pm Workshop fee: N300, 000 per Participant For online: Delivery via Zoom

Online course fee: N250, 000 per Participant Available for In-plant Training 700 U\$D for foreign Participants

#### **Program Overview:**

In today's healthcare environment, efficient supply chain and logistics management are crucial for ensuring the timely delivery of medical supplies, optimizing costs, and enhancing patient care. This specialized training course is designed to equip hospital managers with essential knowledge and skills to effectively manage supply chain operations within healthcare settings.

This course covers the latest essential practices in forecasting, planning, procurement, transportation, warehousing and logistics. It also covers the Supply Chain Operations Reference (SCOR) framework for continuous performance improvement across the supply chain and how to apply it for hospitals.

At the course, participants will be equipped with the knowledge and skills necessary to effectively manage supply chain and logistics operations in healthcare settings. They will be better prepared to address challenges, optimize processes, and contribute to overall organizational success through efficient supply chain management.

#### For Whom:

This program is designed for Hospital managers, administrators, and healthcare professionals involved in operations management, procurement, logistics, and supply chain roles. This course is also beneficial for professionals looking to transition into healthcare SCM or enhance their existing knowledge in this specialized field.

## **Learning Objectives:**

At the end of the program, participants will be able to:

- explain the fundamentals of supply chain management (SCM) in healthcare.
- explore the role of logistics and distribution in hospital operations.
- design strategies for inventory management and procurement specific to healthcare needs.
- analyze case studies and best practices in healthcare supply chain management
- gain insights into regulatory compliance and quality assurance in SCM for hospitals.
- develop skills to optimize supply chain processes and reduce operational costs.
- acquire skills for effective decision-making related to supply chain issues in healthcare.

#### **Course Outline:**

## Day 1: Supply Chain Management: Overview

- Overview of Supply Chain Management
- Definition and importance in healthcare settings
- · Key components and stakeholders

# **Challenges and Opportunities**

• Common issues faced in healthcare supply chains

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• Case studies and examples

#### Day 2: Supply Chain Strategies in Healthcare

- Strategic Planning
- Aligning supply chain with hospital goals
- Developing effective supply chain strategies

## **Inventory Management**

- Principles and best practices
- Inventory control techniques specific to healthcare

#### Warehousing and Storage

- Warehouse design and layout considerations
- Safety and regulatory aspects

#### Day 3: Logistics and Distribution in Healthcare

- Transportation Management
- Modes of transportation and their application
- Logistics outsourcing vs in-house management

#### **Procurement and Vendor Management**

- Procurement Processes
- Strategic sourcing in healthcare
- Supplier selection and evaluation criteria

## **Day 4: Contract Management**

- Negotiation strategies
- Monitoring vendor performance

#### **Technology and Innovation in Healthcare Supply Chains**

- Role of Technology
- IT systems for supply chain management
- RFID, ERP, and other technologies

#### **Innovative Practices**

• Blockchain applications in healthcare supply chains

## Day 5: Regulatory Compliance and Risk Management

- Regulatory Landscape
- Healthcare regulations affecting supply chains
- Compliance requirements and implications

## **Risk Mitigation Strategies**

- Identifying and managing supply chain risks
- Business continuity planning

#### **Case Studies and Practical Applications**

- Real-World Examples
- Successful supply chain management in healthcare

## **LOCATIONS**

- 1 HCA Learning Centre. Acme House 2nd Floor, 23, Acme Road, Ogba, Industrial Scheme, Ikeja, Lagos, Nigeria
- 2 Pearls Learning Hub, Plot 756, Opposite Divine Hand of God Ministry, Area 1, Garki, Abuja.
- 3 Pakiri hotel Ltd., 4 Okwuruola Street, off Stadium Road, Rumuola, Port Harcourt, Rivers State.

Open Course Fee: N300, 000 In-plant Fee Negotiable

#### **WORKSHOP FEE:**

## N300, 000 per participant, VAT -N22, 500

Note: this covers Workshop Fee, Tea/coffee break, Lunch, course materials and certificate of attendance.

Payment should be made into our Accounts:

Account Name: Human Capital Associates Global Consult Ltd.

Union Bank of Nig. PLC: Account No: 0097961537 First Bank of Nig. PLC: Account No: 2033683960 Keystone Bank Ltd.: Account No: 1007150325

For Booking / Enquiry, Call: 234-8051365946, 234-7087578814 24/7 Lines: 234-8068933608, 234-8029170491, 234-8145745664, & 234-9112830607

**Training Methodology:** Lectures, discussions, exercises, and case studies will be used to reinforce these teaching/learning methods.

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