

Effective Corporate Communication for the Oil and Gas Industry

January 13 – 17, 2025, 1<sup>st</sup> Run: Lagos & Port Harcourt July 14 – 18, 2025, 2<sup>nd</sup> Run: Lagos & Abuja For Tutor -Led Class: 9am – 4:30pm Workshop fee: N400, 000 per Participant For online: Delivery via Zoom Online course fee: N300, 000 per Participant **Available for In-plant Training** 

800 U\$D for foreign Participants

#### **Program overview:**

In the high-stakes world of the oil and gas industries, effective corporate communication is pivotal for fostering strong stakeholder relationships, managing crises, and driving organizational success. This comprehensive training program is designed to equip professionals with the essential communication skills needed to navigate the unique challenges and dynamics of the sector.

#### For whom:

This course is ideal for communication professionals, public relations experts, crisis managers, and executives working in the oil and gas industries, as well as those involved in stakeholder engagement, media relations, and regulatory affairs.

#### Learning objectives:

At the end of the program, participants will be able to:

- develop and implement communication strategies that align with organizational goals and oil and gas industry-specific needs.
- identify and engage with key stakeholders, including investors, regulators, community members, and internal teams.
- develop techniques for building trust and maintaining positive relationships.
- develop skills to effectively manage and communicate during operational disruptions, environmental incidents, or other high-pressure situations.
- enhance internal communication strategies to ensure alignment and collaboration across diverse teams.
- apply tools and methods to improve information flow and employee engagement.
- craft compelling messages and manage media relations to positively shape public perception.
- Develop skills for writing press releases, handling media inquiries, and preparing for interviews.
- explore strategies for interacting with regulatory bodies and addressing compliance issues effectively.
- address cultural differences and foster effective communication in international contexts.

#### **Course Outline:**

# Day 1: Corporate Communication in the Oil and Gas Sector: Overview

#### Understanding the Industry

- Overview of the oil and gas industry: key players, structure, and global impact.
  - Unique communication challenges in the oil and gas sector.
- Case studies of successful and unsuccessful communication strategies in the industry.

#### **Fundamentals of Corporate Communication**

- Defining corporate communication and its role in the oil and gas industry.
- Core components: internal and external communication.
- Best practices for effective communication in complex industries.

## **Day 2: Strategic Communication Planning**

## **Developing a Communication Strategy**

- Importance of a strategic communication plan.
- Steps to create a comprehensive communication strategy.
- Aligning communication goals with business objectives in the oil and gas sector.

Human Capital Associates Global Consult Ltd is Accredited by Nigeria Council for Management Development (NCMD)

Lagos: Human Capital Associates Global Consult Ltd: Acme House 2nd Floor, Ogba Industrial Scheme, Ogba, Ikeja – Lagos Website: <u>www.hcaglobalconsult.com</u>: Email: <u>info@hcaglobalconsult.com</u>, <u>hcaglobalconsult@gmail.com</u> Tel: Office Lines: Mon – Fri| 8am-5pm|+234-8051365946, +234-7087578814 (Office Lines)

24/7 Lines: +234-8068933608 (WhatsApp), +234-8029170491 & +234-8145745664(WhatsApp) & +234-9112830607

#### **Risk and Crisis Communication**

- Identifying potential risks and crises in the oil and gas industry.
- Developing a crisis communication plan.
- Communicating effectively during a crisis: case studies and role-playing.

#### Day 3: Internal Communication and Stakeholder Management Enhancing Internal Communication

- Tools and techniques for effective internal communication.
- Promoting a culture of open communication within teams.
- Handling internal conflicts and misunderstandings.

## **Engaging with Stakeholders**

- Identifying and mapping key stakeholders.
- Strategies for effective stakeholder engagement and management.
- Building and maintaining positive relationships with stakeholders.
- **Class Activity:** Develop a stakeholder engagement plan for a project.

## Day 4: Media Relations and Public Communication Media Relations Strategies

- Building and maintaining media relationships.
- Crafting effective press releases and media pitches.
- Managing media inquiries and interviews.

# Public Communication and Reputation Management

- Strategies for effective public communication and branding.
- Managing public perception and corporate reputation.
- Leveraging social media for public communication.

**Class Activity**: Draft and present a press release on a recent industry development.

## Day 5: Measuring Communication Effectiveness and Future Trends Evaluating Communication Efforts

- Key performance indicators (KPIs) for measuring communication effectiveness.
- Tools and methods for evaluating communication strategies.
- Gathering and utilizing feedback to improve communication.

## Future Trends in Corporate Communication

- Emerging trends and technologies in corporate communication.
- Preparing for future challenges and opportunities in the oil and gas industry.
- Developing a continuous improvement plan for corporate communication.

**Training Methodology:** Lectures, discussions, exercises, case studies, audio-visual aids will be used to reinforce these teachings/learning methods.

Human Capital Associates Global Consult Ltd is Accredited by Nigeria Council for Management Development (NCMD)

Lagos: Human Capital Associates Global Consult Ltd: Acme House 2nd Floor, Ogba Industrial Scheme, Ogba, Ikeja – Lagos Website: <u>www.hcaglobalconsult.com</u>: Email: <u>info@hcaglobalconsult.com</u>, <u>hcaglobalconsult@gmail.com</u> Tel: Office Lines: Mon – Fri| 8am-5pm|+234-8051365946, +234-7087578814 (Office Lines)

24/7 Lines: +234-8068933608 (WhatsApp), +234-8029170491 & +234-8145745664(WhatsApp) & +234-9112830607

#### LOCATIONS

1 - HCA Learning Centre. Acme House 2nd Floor, 23, Acme Road, Ogba, Industrial Scheme, Ikeja, Lagos, Nigeria

2 - Pearls Learning Hub, Plot 756, Opposite Divine Hand of God Ministry, Area 1, Garki, Abuja.

3 – Pakiri hotel Ltd., 4 Okwuruola Street, off Stadium Road, Rumuola, Port Harcourt, Rivers State.

> **Open Course Fee: 400, 000** In-plant Fee Negotiable

#### WORKSHOP FEE:

N400, 000 per participant, VAT –N30, 000 Note: this covers Workshop Fee, Tea/coffee break, Lunch, course materials and certificate of attendance. Payment should be made into our Accounts: Account Name: Human Capital Associates Global Consult Ltd. Union Bank of Nig. PLC: Account No: 0097961537 First Bank of Nig. PLC: Account No: 2033683960 Keystone Bank Ltd.: Account No: 1007150325

For Booking / Enquiry, Call: 234-8051365946, 234-7087578814 24/7 Lines: 234-8068933608, 234-8029170491, 234-8145745664, & 234-9112830607